

2020 Data Subject Requests Report:

Summary:

211 total data privacy requests, excluding Opt-out/'Do not sell' requests.

Of those requests, 169 were completed, 36 were denied or unable to be processed (i.e., no response, records or no acct to delete for acct deletions, etc.)

223 Opt-out/'Do not sell' requests received and completed.

The number of requests to know that we received, complied with in whole or in part, and denied:

22 records requests. 17 were completed and 3 were denied/unable to be completed.

The number of requests to delete that we received, complied with in whole or in part, and denied

87 personal data deletion requests. 84 were completed and 2 denied/unable to be completed. 79 account deletion requests. 68 were completed and 9 were denied/unable to be completed.

The number of requests to opt-out that we received, complied with in whole or in part, and denied

223 received and completed.

The median or mean number of days within which we substantively responded to requests to know, requests to delete, and requests to opt-out.

Deletion Requests: 9 days Access Requests: 12 days

Opt-out requests: automated instantly